Dear Parents/Guardians,

At Lethbridge School District 51, one of our greatest priorities is ensuring that all our students arrive safely at school each and every day.

Lethbridge School District has ***an efficient*** student absence reporting system called **School Messenger/SafeArrival**. This system reduces the time it takes to verify student attendance, makes it easy for you to report your child’s absence and easier for staff to respond to unexplained student absences.

With **SafeArrival**, you are asked to report your child’s absence in advance (before morning bell time) using one of these 3 convenient methods:

1. **Call the automated interactive telephone system via a toll-free number   
   1-866-879-1041 to report an absence.**
2. **Log into the website, https://go.schoolmessenger.ca, where an account can be set up to report absences.**
3. **Set up a Parent Portal account then download the School Messenger app to quickly and conveniently report absences from your mobile device.**

These options are available 24 hours/day, 7 days a week. Future absences can be reported at any time, and can be up to two weeks in duration.

In addition, we will use the **School Messenger** automated notification system to contact parents whose child is absent and the absence was not reported in advance. The automated notification system will attempt to contact parents at multiple contact numbers. If our system is unable to reach the designated contacts after 20 minutes, office staff will follow up.

By reporting your child absent in advance using the **School Messenger** toll-free number, Parent Portal website or **School Messenger** app, you will NOT receive these calls.